

“On stage Rehearsals”

The Power of T.E.A.M. Synergy Workshop

In this dynamic **mind-opening** workshop, members of your team will have the opportunity to learn, experience and share powerful insights for implementing The Power of T.E.A.M. Synergy within your organisation.

PRACTICE – REHEARSE – SYNERGISE

Key Benefits

Discover and take away critical service principles to lift your customer experience and build an even stronger service culture. Experience and integrate the power of team synergy into your organisation.

Who Should Attend

Your entire team!
For larger organisations: senior leadership team and heads of all departments should attend this workshop.

It was very valuable and very well presented. Informative, interesting, and very relevant to both work and personal life. It will help me change someone's life.

A really great event making the client the focus and living in the customers shoes, it made me recognize the areas I can improve on to let the customers have the best experience.

My outcome from the training is to be an eagle not a duck so to change someone's day above and beyond!



A day of personal growth and getting skills to service our customers better. It was really good and kept focus.

T.E.A.M. Totally Empowered Awesomeness in Motion

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Workshop Learning Objectives

- ✓ Create alignment between all members of your team.
- ✓ Engage everyone in discovering how and why 'wow' exceptional service standards are critical for creating world-class service cultures.
- ✓ Identify the fundamental principles for delivering exceptional service and its impact on internal and external customers.
- ✓ Learn and participate in fun and interactive team building scenarios that will guide your team towards a common purpose.
- ✓ Discover the true meaning of responsibility through action and understand the different facets of being a leader.

Content

1. Discover global best practices of great companies who are creating outstanding 'WOW' service cultures.
2. Experience enthusiastic discussions and full participation through innovative team building.
3. Reflect, discuss, identify and articulate specific and practical action steps for immediate implementation.
4. Switch 'stage view' and eliminate hidden roadblocks.



More and more people want to connect to the spirit of your business – the humanity of an organisation focusing away from just selling or trying to get something, to actually caring about people first, both internal and external. Our programs connect to the spirit of your organisation through releasing the inner potential of your team.

Coach 26 was founded by Hament Chavda, drawing from his businesses and consulting experience in four countries through a revolutionary journey spanning 15 years covering Pharmaceutical, online sales, furniture sales and resort development.

Hament specialises in high performance business culture transformation through personal growth. He utilises multiple disciplines to impact individuals and groups. Hament is a bestselling co-author and has been featured on 6PR, Channel 10 news & The West Australian.

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